

# live well now

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## — 2019 Benefit Report to — **OUR COMMUNITY**

**IN 2019, OLYMPIC MEDICAL CENTER** once again delivered the kind of excellent care that our friends and neighbors have come to expect. The community's trust in us produced a record-setting achievement: For the second year in a row, we treated more patients than ever before. That kind of volume requires a dedicated, talented team.

"In 2019, we expanded our workforce to more than 1,550 employees, and our success is due to their hard work," says Eric Lewis, CEO of Olympic Medical. "I'm most proud of our organization's focus on providing safe, high-quality care and an excellent patient experience."

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That focus helped Olympic Medical earn a Five-Star Quality Rating from the Centers for Medicare & Medicaid Services, making ours one of only 14 hospitals in Washington to receive the organization's highest rating. We also earned DNV GL Healthcare's Certification in Infection Prevention for a second consecutive year.

### **BUILDING FOR THE FUTURE**

We undertook a variety of expansion and remodeling projects across our facilities in 2019, including an expansion of the Olympic Medical Cancer Center in Sequim, which positions us to care for our community's cancer needs for decades to come. Last June, the future was a key topic at a meeting of the Olympic Medical Board of Commissioners, which approved an updated strategic plan for 2019–2022.

"The strategic plan is a road map for future success," Lewis says. "We're well positioned for that."

# Employee Recognition

**IN 2019, OLYMPIC MEDICAL CENTER** leadership and board of commissioners recognized the following employees for their positive impact on patient care and improvement efforts:

Adam Purcell  
Alberta Stamp  
Alyssa Luciano  
Bret Hensley  
Bryan Bell  
Catalina Gonzalez  
Charisma Luke  
Charlotta Pearl  
Cheryl Bankson  
Cheryl Mingee  
Christina Patterson  
Christy Belbin  
Christy Resser  
Cortlynn Gimlin  
Dale Dawley  
Dawn O'Neill  
Dean Putt  
Debbie Callahan  
Denise Helms  
Donna Pacheco  
Elizabeth Schuerman  
Ellen Adams  
Errin Chappel  
Felicia Hayward  
Heather Delplain  
Heidi Mattern  
Holly Heustis  
Janessa Fodge  
Jessica Bustillos  
Jill Selgado  
Jim Ray  
Joanna Weber  
Joellyn Jensen  
John Aten  
John Kuhlmann  
Judy Beford  
Justine Hanson  
Karen Bennett  
Karen Reeder  
Karen Tyler  
Kathi Pressley

Katie Goytowski  
Katie Sayles  
Kay C. Hobbs  
Kaylee Sullivan  
Kelly Graham  
Ken Reynolds  
Kim Goss  
Lea Sollmann  
Levi Smith  
Lindsay Hoper  
Lisa Glynn  
Lori Spink  
Margaret Kimball  
Mark Fischer  
Matt Fineout  
Megan Finnie  
Megan Larrechea  
Megan Reader  
Meghan McHenry  
Melinda O'Neel  
Melissa Saksa  
Michael Lessor  
Michael  
Perchert-Osuna  
Michael Santoyo  
Mikel Townsley  
Nan Mulholland  
Nicole Jackson  
Nikki Brown  
Patty Kennedy  
Patty Stewart-Ford  
Paula Wahl  
Piper Grall  
Rachel Baar  
Rachel Tuller  
Rebecca Beck  
Renee Sommers  
Resa Yamamoto  
Riley Shea  
Robert Barnes  
Robin Trent

Saavik Cameron  
Samantha Jacobson  
Samantha Nolan  
Samantha Rook  
Sandra  
McGoldrick-Kendall  
Sue Talbert  
Susan Sotobeer  
Tammy Hueter  
Ted Garrison  
Terry Wray  
Tim Frymyer  
Tracy Camp  
Tyson Zimmel  
Vickie Swanson  
Walter Reta



# 2019 SERVICE HIGHLIGHTS

The hospital admitted **4,342** people for inpatient care.

An additional **1,073** patients were seen under observation.

The emergency department experienced a total of **29,856** visits.

As a Level 3 Trauma Center, OMC treated **525** designated trauma cases.

OMP Walk-In Clinics in Sequim and Port Angeles saw nearly **26,500** visits combined.

OMP Primary Care Clinics added approximately **3,372** new patients in 2019, serving a total of **14,570** individual patients seen over the course of **54,315** visits.

Olympic Medical Cancer Center treated **more than 1,990** individuals, had **12,889** clinic visits and performed **32,237** procedures.

The OMP Children's Clinic cared for **5,323** patients, handling more than **18,896** visits.

**445 babies** were born at Olympic Medical Center.

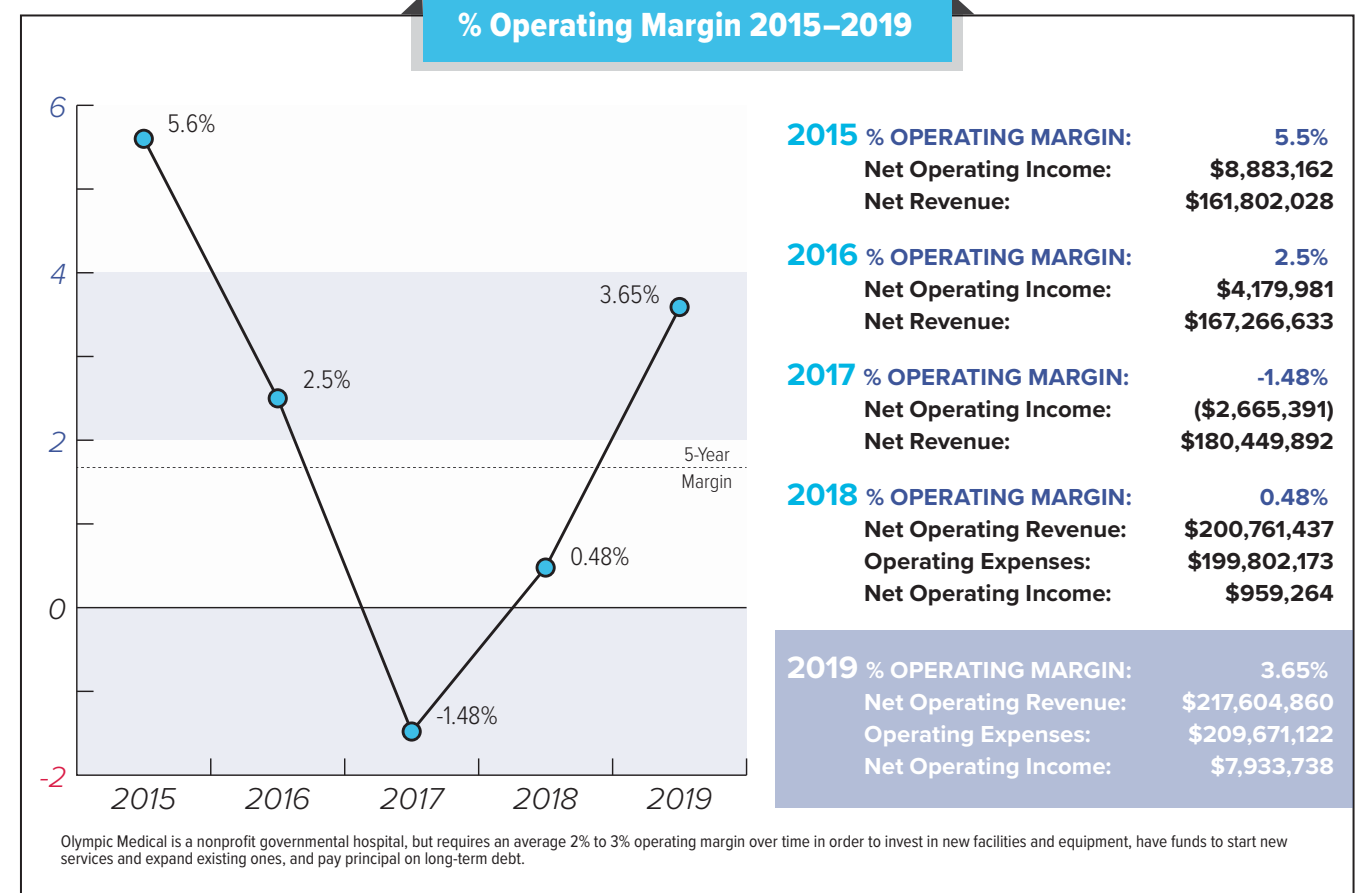
Olympic Medical recruited **25 new physicians** and **advanced practice clinicians** in primary care, pediatrics, podiatry, orthopaedics, hospitalist care, medical oncology, gastroenterology and urology.

Olympic Medical grew to more than **1,550 employees**.

2019 wages and benefits totaled **\$130,053,000**.

**\$16.1 million** was invested in capital purchases in 2019, including the expansions of Olympic Medical Cancer Center in Sequim and the central sterile processing department at the hospital and updates to medical technologies needed to provide safe, quality care to patients.

Olympic Medical Home Health served **1,812** individuals with a total of **50,693** visits.



## 2019 FREE CLINIC SUPPORT

### Olympic Peninsula Community Clinic

Lab and X-ray: \$61,198  
 Emergency Dental Services: \$18,900  
 Behavioral Health and Meds: \$58,800  
**Total: \$138,898**

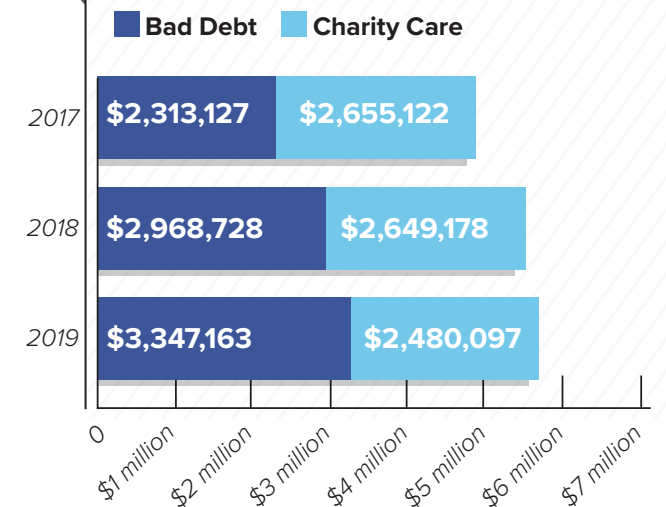
### Dungeness Valley Health and Wellness Clinic

Lab and X-ray: \$52,116  
 Emergency Dental Services: \$18,900  
 In-kind Building Usage\*: \$52,637  
**Total: \$123,653**

**OVERALL TOTAL: \$262,551**

\*Estimated rate of \$2 per square foot per month

## TOTAL UNCOMPENSATED CARE



**2019 Total Uncompensated Care: \$5,827,260**



# The 2019 DAISY Award



THE DAISY AWARD is an international recognition program that honors and celebrates the skillful, compassionate care that nurses provide every day.

The DAISY Foundation was established by the family of J. Patrick Barnes after he died from complications of idiopathic thrombocytopenic purpura, an autoimmune disease, in 1999.

During Patrick's hospitalization, the Barnes family deeply appreciated the care and compassion shown to Patrick and the entire family. When Patrick died, the family felt compelled to say "thank you" to nurses in a very public way and The DAISY Foundation was created.

Olympic Medical Center nurses, nominated by patients, families, visitors, physicians and peers, are selected by an Olympic Medical DAISY committee and recognized at a ceremony in their unit. In 2019, four extraordinary nurses received the award: Michael Perchert-Osuna, RN; Karen Reeder, RN; Katie Sayles, RN; and Judy Bedford, RN.



Michael Perchert-Osuna, RN



Karen Reeder, RN



Katie Sayles, RN



Judy Bedford, RN

*Read more about DAISY award recipients at [www.olympicmedical.org/thank-a-nurse](http://www.olympicmedical.org/thank-a-nurse).*

## Community Support

### OLYMPIC MEDICAL CENTER

received \$423,027 in 2019 from a variety of amazing community sources, supporting patient programs and capital infrastructure.

The OMC Foundation continued its capital campaign for the Olympic Medical Cancer Center expansion and gave \$321,951 toward this endeavor in 2019. The OMC Foundation also provided funding totaling \$77,170 for other programs and equipment needed for patient services.

The OMC Auxiliary and Sequim-Dungeness Hospital Guild graciously provided funds for important medical

equipment, ranging from specialized wheelchairs at the cancer center to an incubator for the Birth Center at the hospital. Olympic Medical also received funding from individual estates and community members directed to support operational needs.

"We have a strong network of people in our community who believe in what we do at Olympic Medical, and they want to help us," says Eric Lewis, CEO of Olympic Medical. "We are humbled by and thankful for the continuing support we receive from funding partners and our donors."





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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-360-417-7000 (TTY: 1-360-417-8686).

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**For more information, visit Olympic Medical Center at [www.olympicmedical.org](http://www.olympicmedical.org).**

*This publication in no way seeks to serve as a substitute for professional medical care. Consult your physician before undertaking any form of medical treatment or adopting any exercise guidelines.*



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Eric Lewis

## Dear Friends and Neighbors,

I have a surreal feeling writing this letter, knowing it will be my last as the CEO of Olympic Medical Center. After nearly 13 years as the CEO of Olympic Medical, I retired June 1.

I have been with Olympic Medical for more than 21 years. After all this time, I firmly believe Olympic Medical's mission and vision continue to make a positive difference for our patients and community. Olympic Medical has a fantastic team of experienced, dedicated professionals who work hard and demonstrate our organization's values: Quality, Safety, Teamwork, Compassion, Respect, Integrity and Stewardship.

Olympic Medical is not only a wonderful place to work, but also an outstanding place to receive health care. I am so very proud of what we've accomplished here, and I will miss this place. I am confident Olympic Medical will continue to improve and be a successful organization for years to come.

It was a hard decision for me to retire, because I care about Olympic Medical employees so much, and I truly believe in this organization. Although I do not know exactly how, I will remain involved as a strong advocate for Olympic Medical and the communities we serve. I want to continue to advocate for health care – I am passionate about working for a better and stable rural health care system and access to affordable health care coverage for all citizens.

I want to personally thank our community for supporting Olympic Medical over the years and for trusting us with your health care.

Sincerely,

Eric Lewis

